

Covid-19 Information

Sea Breeze, St Ives, Cornwall

Welcome back!

Pre Check in

- We will be reaching out to our guests prior to arrival to discuss the following;
 - Location & parking
 - Room Keys
 - Breakfast
 - Housekeeping
 - Information on local area & restaurants
 - Any questions
 - Registration
 - NHS App

Guests

- We strongly recommend you take out your own COVID insurance cover.
www.postoffice.co.uk/travel-insurance
- Guests who have been diagnosed, or have symptoms of COVID -19 in the past 14 days will be kindly asked to reschedule their stay.
- Those who show symptoms during their stay will be asked to leave to self isolate at home.
- Face coverings are required in all public areas, helping to protect us and other guests [please supply your own face coverings].
- We would encourage you to download the NHS App, located in the entrance porch.

Hand Hygiene

- We would encourage guests to wash their hands frequently during their stay
- Hand Sanitisers will be situated in the porch, the hall table and each bathroom, please sanitise your hands before you enter Sea Breeze and before you enter the breakfast room

Social Distancing

- Guests will be required to maintain social distancing and to remain at least 2 meters from those they are not travelling with.

Breakfast

- We have arranged the breakfast room to ensure social distancing can be achieved
- We will allocate a breakfast table for the duration of your stay
- All self-service breakfast options will be removed, however you can pre-order your choices the night before

Housekeeping

- We would ask guests to refrain from entering the dining room after breakfast
- We have suspended daily in room housekeeping for stays of 4 nights or less. If we are required to enter the room, the room must be vacant and the windows left open.
- Measures will be in place to replenish, towels, hospitality tray etc.

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Enhanced cleaning Routines

- Thorough & deep cleaning will be carried out after a guest has checked out.
- We will be cleaning more frequently, especially high traffic areas and high touch points [hallway, staircase, door handles etc.]

Other Measures

- Guests will be asked to vacate their rooms by 10am on departure day
- Check in will not be before 4pm on day of arrival

Check out

- Any outstanding balance can be automatically taken during your stay, using the card provided at booking.
- Guests will be asked to leave their keys in their rooms when checking out.

Lastly.....

Remember to **always** book direct for the best rate!

Visit our website www.seabreeze-stives.co.uk

Call on 01736 797549

Updated April 2021